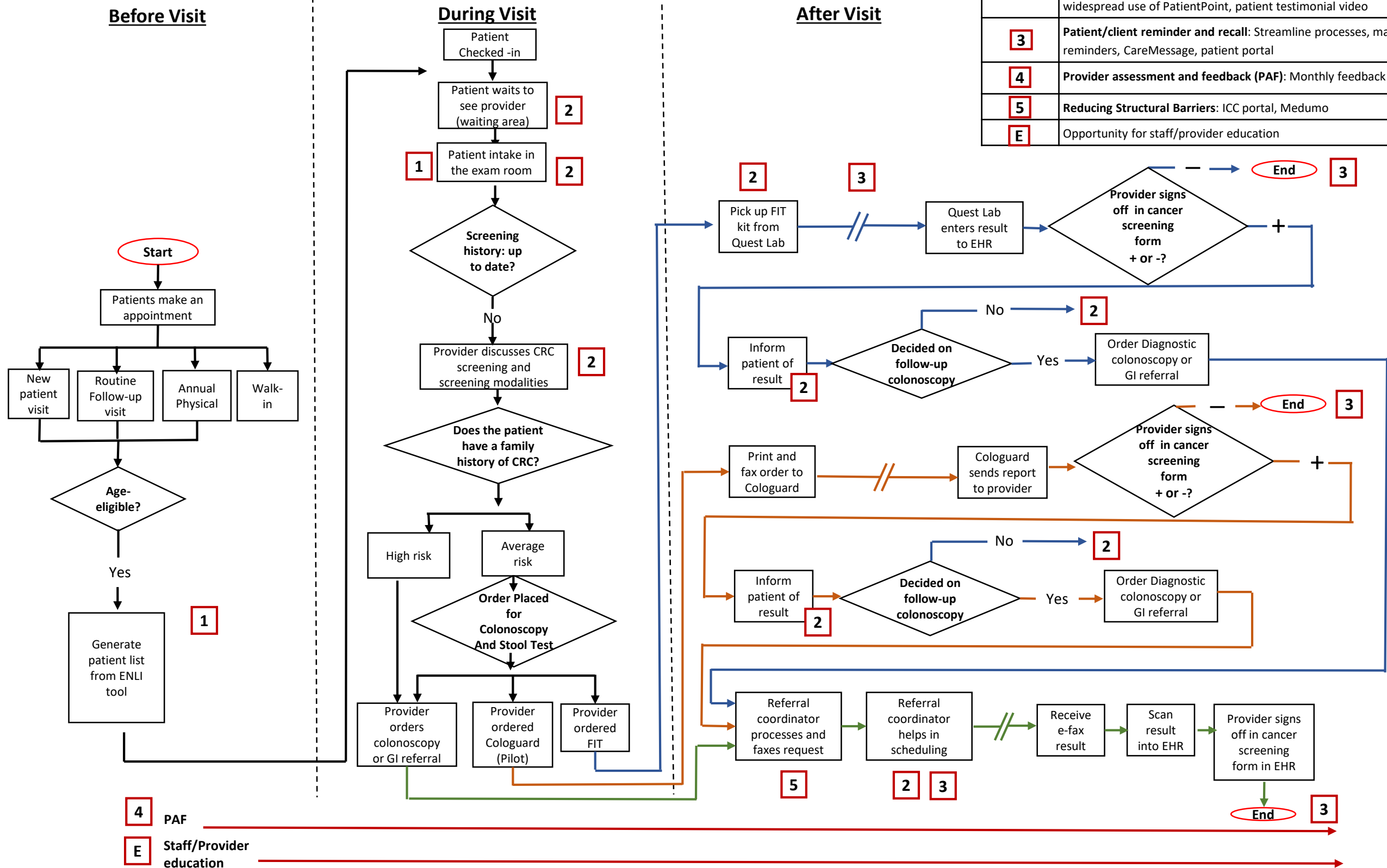


# "Health System Name" Process Map – Colorectal Cancer (CRC)

## Screening and Evidence-Based Intervention (EBI) Points



Intervention point	EBI/ Process Change
<b>1</b>	Provider reminder and recall: Wide spread use of ENLI care gap reports, EMR reminders, and huddles
<b>2</b>	Patient education and small media: MA initiates CRC education. Small media includes: Multilingual print-out patient resources, decision-aid tool, widespread use of PatientPoint, patient testimonial video
<b>3</b>	Patient/client reminder and recall: Streamline processes, mailed reminders, CareMessage, patient portal
<b>4</b>	Provider assessment and feedback (PAF): Monthly feedback reports
<b>5</b>	Reducing Structural Barriers: ICC portal, Medumo
<b>E</b>	Opportunity for staff/provider education

**4** PAF

**E** Staff/Provider education

Developed date:

# “Health System Name” Evidence-Based Intervention (EBI) Implementation Timeline – 2021

## 2021 Q1 Activities - Initiate

- Provider Assessment and Feedback report
- Engaging Care Team and streamlining roles
- Provider Reminder – ENLI care gap reports/EHR flagging & pop up alert
- Patient Reminder – FIT return reminder and CareMessage
- MAs to distribute FIT kits
- Reducing Structural Barriers – ICC Portal & Medumo
- Patient Education
- EDUCATION – Staff and Providers

## 2021 Q3 Activities - Monitor

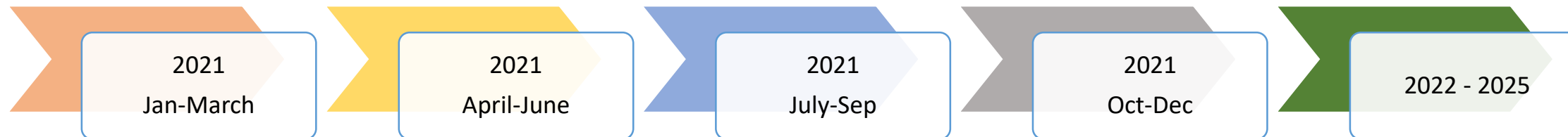
- Monitor implementation progress through PDSAs
- Continue Q1 EBI activities and expand other EBIs
- Patient Reminder – PatientPoint and Patient Portal
- Monitor progress by clinic

## 2021 Q2 Activities - Evaluate

- Monitor implementation progress through PDSAs
- Target gaps
- Continue Q1 activities

## 2021 Q4 Activities - Monitor

- Monitor implementation progress through PDSAs
- Continue EBI activities
- Monitor progress by clinic
- Identify gaps in EBI implementation and modify



## “Health System Name” Evidence-Based Intervention (EBI) Activities

EBIs	Activities
Provider Assessment and Feedback (PAF)	IL-CARES to provide PAF reports
Provider Reminders	<ul style="list-style-type: none"> <li>• ENLI care gap reports</li> <li>• EHR flagging</li> <li>• EHR pop up alerts</li> </ul>
Patient Reminder	<ul style="list-style-type: none"> <li>• FIT return reminder – calls and CareMessage</li> <li>• CareMessage</li> <li>• PatientPoint</li> <li>• Patient Portal</li> </ul>
Reducing Structural Barriers	<ul style="list-style-type: none"> <li>• Redesigning work flow – MAs distributing FIT kits</li> <li>• Redesigning work flow – engagement of care teams</li> <li>• ICC Portal</li> </ul>
Supportive activities	<ul style="list-style-type: none"> <li>• Provider and Staff education</li> <li>• Project ECHO</li> <li>• Small media</li> </ul>